

**CONTINUATION**

This form is to be completed if we have failed to deliver this notice **48 hours** in advance of this interruption, and /or if we have failed to restore your water supply by the time stated, you may be entitled to a payment or credit from Severn Trent Water. We must receive your details within **3 months** of the date you receive the warning notice.

**PLEASE USE CAPITAL LETTERS**

Your Name .....

Your Address .....

.....

.....

Postcode .....

Your Severn Trent Account Number

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(As shown on front of your water services bill)

Please provide the Reference Number(s) given on the notification letter:

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**You failed to give 48 hours notice of the planned work (complete if applicable)**

Stated Date ..... Stated Time .....

Actual Notice .....

**You failed to restore the water supply by the time stated (complete if applicable)**

Stated Date ..... Stated Time .....

Actual Date ..... Actual Time .....

Signed .....

PLEASE RETURN TO: Correspondence Processing  
Severn Trent Water Ltd  
Sherbourne House  
St Martins Road  
Finham  
Coventry  
CV3 6SD